## **Health and Safety Risk Assessment**

RA Ref: CORONAVIRUS Location: PASSMORES PORTABLE BUILDINGS, KNIGHT ROAD, STROOD

Task/Function: Safety of staff and visitors

Persons at Risk: Staff and visitors

Risk Assessor: Simon Taylor Date: 04 May, 2020

Reviewed: 22 May, 2020

What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action taken	By whom	By when
Spread of Covid-19 Coronavirus	- Staff - Visitors to premises - Cleaners - Contractors - Delivery drivers - Vulnerable groups – Elderly, pregnant workers, those with underlying health conditions - Anyone else who physically comes in contact with the business or staff	Hand Washing     Hand washing facilities with soap and water in place.     Stringent hand washing taking place.     See hand washing guidance.     https://www.nhs.uk/live -well/healthy-body/best-way-to-wash-your-hands/      Drying of hands with disposable paper towels.     https://www.nursingtimes.net/news/researchand-innovation/paper-towels-much-more-effective-at-removing-viruses-than-hand-	Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.  Encourage staff to report any problems and carry out skin checks as part of a skin surveillance programme <a href="https://www.hse.gov.uk/skin/professional/health-surveillance.htm">https://www.hse.gov.uk/skin/professional/health-surveillance.htm</a> To help reduce the spread of coronavirus (COVID-19) reminding everyone of the public health advice - <a href="https://www.gov.uk/coronavirus">https://www.gov.uk/coronavirus</a> Posters, leaflets and other materials are available for display. <a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-</a>	Information posters obtained and displayed  Antibacterial handwash purchased and made available  Information posters obtained and displayed  Training delivered to all staff	ST/WR ST/WR WR/PW	22/05/20 22/05/20 22/05/20
		<u>dryers-17-04-2020/</u>	covid-19			

<ul> <li>Staff encouraged to</li> </ul>	Rigorous checks will be carried out by managers			
protect the skin by	to ensure that the necessary procedures are			
applying emollient	being followed.			
cream regularly				
<ul><li>https://www.nhs.uk/</li></ul>				
conditions/emollients/	Hand sanitiser to be made available at main	Hand sanitiser		
Gel sanitisers in any	entrance to building – all staff to use upon arrival,			
area where washing	before clocking in, and again upon departure,	dispensers		
facilities not readily	before clocking in, and again upon departure, before clocking out.	purchased and	ST/WR	22/05/20
available	Delote clocking out.	installed		
avallable				
Cleaning				
Frequently cleaning and	It may be necessary to deep clean any areas			
disinfecting objects and	visited by a staff member or visitor who	General		
surfaces that are touched		cleaning		
regularly particularly in areas	subsequently displays symptoms of Covid-19.	materials are		
		already on site.		
of high use such as door				
handles, light switches,		Antibacterial		
reception area using				
appropriate cleaning products		wipes	C= (1.4.D	22/25/22
and methods.		purchased and	ST/WR	22/05/20
		distributed		
Social Distancing				
Social Distancing - Reducing	Staff to be reminded on a daily basis of the			
the number of persons in any	importance of social distancing both in the	Information		
work area to comply with the	workplace and outside of it.	posters		
2-metre (6.5 foot) gap		obtained and	ST/WR	22/05/20
recommended by the Public	Management checks to ensure this is adhered to.	displayed	31, 111	22,03,20
Health Agency		uispiayeu		
https://www.gov.uk/governmen				
t/publications/staying-alert-		. , .		
and-safe-social-distancing	Create demarcation areas to ensure compliance	In/out lanes		
Taking steps to review work	with 2m rule - designate individual work areas	painted on		
schedules including start &	and access routes using paint or floor tape.	factory floor		
finish times/shift patterns,to		and direction	WR	22/05/20
reduce number of workers on		signs		
	Staff to work facing away from each other or			
site at any one time. Also	side by side. If it is difficult to achieve 2m	Hazard tano on		
relocating workers to other	spacing consider suspending the use of some	Hazard tape on		
tasks.	work benches or temporarily reducing staffing	floor to indicate		0.000
	numbers.	2m spacing	WR	22/05/20
Redesigning processes to	numbers.			
ensure social distancing in		"Keep your		
place.		distance" floor		
		signs	ST/WR	22/05/20
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for staff.  Social distancing also to be adhered to in rest room, WC and smoking area.  Wearing of Gloves Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff will be instructed on how to remove gloves carefully to reduce contamination and how to dispose of them safely.  PPE (Face masks) Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours  time. Stagger lunch breaks. Consider suspending feat for bring their own car, if available.  Training given  Training given  Training given  Training given  Training given  To minimise the risk of transmission of COVID-19 derivation and how to dispose of them safely.  Face fit testing has already been carried out — Both the fit tester and those being fit tested with non-disposable masks should clean the mask themselves before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and after the test.					
Ensuring sufficient rest breaks for staff.  Social distancing also to be adhered to in rest room, WC and smoking area.  Wearing of Gloves Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff will be instructed on how to remove gloves carefully to reduce contamination and how to dispose of them safely.  PPE (Face masks) Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours  Rest room/WC limited to use by one person at a time. Stagger lunch breaks. Consider suspending rest room use – staff to bring their own food and drink to work and eat at workstation or in their own car, if available.  Staff to be reminded that wearing of gloves is not a substitute for good hand washing.  Training given  WR/PW  26/05/2  To minimise the risk of transmission of COVID-19 dring face-fit testing the following additional measures should be carried out –  Both the fit tested with non-disposable masks should clean the mask themselves before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and immediately after the test using a suitable disinlectant cleaning wipe (check, with	be held outside whenever				
Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff will be instructed on how to remove gloves carefully to reduce contamination and how to dispose of them safely.  PPE (Face masks) Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours  Staff to be reminded that wearing of gloves is not a substitute for good hand washing.  Training given	for staff.  Social distancing also to be adhered to in rest room, WC	time. Stagger lunch breaks. Consider suspending rest room use – staff to bring their own food and drink to work and eat at workstation or in their own	restroom limiting use and encouraging staff to bring own food &	ST/WR	22/05/20
Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours  To minimise the risk of transmission of COVID-19 during face-fit testing the following additional measures should be carried out —  Both the fit tester and those being fit tested should wash their hands before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and immediately after the test using a suitable disinfectant cleaning wipe (check with	Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff will be instructed on how to remove gloves carefully to reduce contamination and how to		Training given	WR/PW	26/05/20
Where a face mask is a requirement for risks associated with the work undertaken the following measures will be followed:  Tight-fitting respirators (such as disposable FFP3 masks and reusable half masks) rely on having a good seal with the  Test face pieces that cannot be adequately disinfected (e.g. disposable half masks) should not be used by more than one individual.  Fit testers should wear disposable gloves when undertaking cleaning of the tubes, hoods etc. and ensure they remove gloves following the correct procedure (PDF)  Reference https://www.hse.gov.uk/news/face-mask-ppe-rpe-coronavirus.htm	Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours  Where a face mask is a requirement for risks associated with the work undertaken the following measures will be followed:  Tight-fitting respirators (such as disposable FFP3 masks and reusable half masks) rely	during face-fit testing the following additional measures should be carried out — Both the fit tester and those being fit tested should wash their hands before and after the test. Those being fit tested with non-disposable masks should clean the mask themselves before and immediately after the test using a suitable disinfectant cleaning wipe (check with manufacturer to avoid damaging the mask). Test face pieces that cannot be adequately disinfected (e.g. disposable half masks) should not be used by more than one individual. Fit testers should wear disposable gloves when undertaking cleaning of the tubes, hoods etc. and ensure they remove gloves following the correct procedure (PDF) Reference <a href="https://www.hse.gov.uk/news/face-">https://www.hse.gov.uk/news/face-</a>	has already been carried	ST/WR	Ongoing

Symptoms of Covid-19 If anyone becomes unwell with a new continuous cough or a high temperature in the workplace they will be sent home and advised to follow the stay at home guidance.  Managers will maintain regular contact with staff members during this time.  If the unwell person lives alone, they must self-isolate for 7 days. If they live with others and is the first to have symptoms, they must self-isolate for 14 days. If anyone else in their household starts displaying symptoms, must self-isolate for 14 days. If sar single firsolate firsolate for 14 days. If sar single firsolate firsolate firsolate firsolate firsolate firsolat	wearer's face. A face fit test will be carried out to ensure the respiratory protective equipment (RPE) can protect the wearer. Wearers must be clean shaven.				
	If anyone becomes unwell with a new continuous cough or a high temperature in the workplace they will be sent home and advised to follow the stay at home guidance.  Managers will maintain regular contact with staff members during this time.  If the unwell person lives alone, they must self-isolate for 7 days. If they live with others and is the first to have symptoms, they must self-isolate for 7 days. Everyone else in their household must self-isolate for 14 days.  If anyone else in the household starts displaying symptoms, the person with the new symptoms must self-isolate for 7 days. This is regardless of where they are in the 14-day isolation	arrival using a non-contact thermometer. Those recording temperature of 38.0°c to be re-tested after 10 minutes. Those recording temperature of 38.0°c on 2 <sup>nd</sup> occasion to be sent home to self-isolate.  Staff will be regularly updated and reassured in a fast changing situation.  Managers will offer support to staff who are affected by Coronavirus or who have a family	thermometers purchased – to be used on all staff upon arrival  Advice posters obtained and displayed  Regular contact will be maintained with self-isolating	ST/WR	22/05/20

Drivers/Site staff Drivers and other site staff should observe the same procedures on hand washing, sanitising, cleaning, social distancing & PPE as other staff whilst at Passmores premises. A separate Risk Assessment has been prepared dealing with procedures whilst travelling and on site. Procedures should be in place for drivers and site staff to ensure adequate welfare	Drivers and site staff should be clearly instructed as to the required procedures when travelling in company vehicles and on site.  Customers should be advised in advance of delivery of any changes in procedure and precautions that should be taken	Information will be dissipated to site staff and customers – see separate Risk Assessment	ST/WR	22/05/20
facilities available during their work - Reference https://www.hse.gov.uk/news/drivers-transport-delivery-coronavirus.htm  Persons should not share vehicles or cabs, where suitable distancing cannot be achieved.				
Mental Health Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help Reference - https://www.mind.org.uk/inform ation-support/coronavirus-and- your-wellbeing/	Regular communication of mental health information and open door policy for those who need additional support.	Training given	WR/PW	26/05/20

## **Health and Safety Risk Assessment**

RA Ref: CORONAVIRUS Location: PASSMORES PORTABLE BUILDINGS, OFFICES, CANAL ROAD,

**STROOD** 

Task/Function: Safety of staff and visitors

Persons at Risk: Staff and visitors

Risk Assessor: Simon Taylor Date: 06 May, 2020

Reviewed: 22 May, 2020

What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action taken	By whom	By when
Spread of Covid-19 Coronavirus	- Staff - Visitors to premises - Cleaners - Contractors - Delivery drivers - Vulnerable groups – Elderly, pregnant workers, those with underlying health conditions - Anyone else who physically comes in contact with the business or staff	Hand Washing	Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.  Encourage staff to report any problems and carry out skin checks as part of a skin surveillance programme <a href="https://www.hse.gov.uk/skin/professional/health-surveillance.htm">https://www.hse.gov.uk/skin/professional/health-surveillance.htm</a> To help reduce the spread of coronavirus (COVID-19) reminding everyone of the public health advice - <a href="https://www.gov.uk/coronavirus">https://www.gov.uk/coronavirus</a> Posters, leaflets and other materials are available for display. <a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19</a>	Information posters obtained and displayed  Antibacterial handwash purchased and made available  Information posters obtained and displayed  Training delivered to all staff	ST ST ST/PW	22/05/20 22/05/20 22/05/20

<ul> <li>Staff encouraged to protect the skin by applying emollient cream regularly</li> <li>https://www.nhs.uk/conditions/emollients/</li> <li>Gel sanitisers in any area where washing facilities not readily available</li> </ul>	Rigorous checks will be carried out by managers to ensure that the necessary procedures are being followed.  Hand sanitiser to be made available at main entrance to building – all staff and visitors to use upon arrival and again upon departure.	Hand sanitiser dispensers purchased and installed	ST/WR	22/05/20
Cleaning Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as door handles, light switches, reception area using appropriate cleaning products and methods. WC seat & taps to be disenfected with wipe after use.	It may be necessary to deep clean any areas visited by a staff member or visitor who subsequently displays symptoms of Covid-19.  Individual workstations to be cleaned by each member of office staff using disenfectant wipes before starting work each day, after eating and before leaving at the end of the day.  Keep workstations tidy and leave desks clear at the end of the day.	General cleaning materials are already on site.  Antibacterial wipes purchased and distributed	ST	22/05/20
Social Distancing Social Distancing - Reducing the number of persons in any work area to comply with the 2-metre (6.5 foot) gap recommended by the Public Health Agency https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing  Taking steps to review work schedules including start & finish times, consider some working from home on designated days to reduce number of staff on site at any one time.	Staff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it.  Management checks to ensure this is adhered to.  Create demarcation areas to ensure compliance with 2m rule – designate individual work areas and access routes using paint or floor tape.  Office staff to remain at their workstations wherever possible. Avoid approaching colleagues to ask questions – communicate across the office or by telephone and email. If it is difficult to achieve 2m spacing consider suspending the use of some workstations or temporarily reducing staffing numbers.	Information posters obtained and displayed  Tape used as demarcation in sales office. Otherwise staff relocated to ensure 2m distancing and some working from home on rota basis to prevent crowding	ST	22/05/20

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	Redesigning processes to ensure social distancing in place.  Ensuring sufficient rest breaks for staff.	Consider suspending use of upstairs kitchen area – staff to bring their own food and drink to work and eat at individual workstations.	Staff encouraged to bring own food and drink. Rules for use posted in kitchen area	ST	22/05/20
	PPE (Face masks) Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours	Office staff may wear general use face masks if they would prefer but at the time of writing this is not mandatory or recommended.	Training given	ST/PW	26/05/20
	Symptoms of Covid-19 If anyone becomes unwell with a new continuous cough or a high temperature in the workplace they will be sent home and advised to follow the stay at home guidance.  Managers will maintain regular contact with staff members	Consider taking temperature of all staff upon arrival using a non-contact thermometer. Those	Non-contact thermometers purchased – to be used on all staff upon arrival	ST	22/05/20
	during this time.  If the unwell person lives alone, they must selfisolate for 7 days. If they live with others and is the first to have symptoms, they must self-isolate for 7 days.	Staff will be regularly updated and reassured in a fast changing situation.	Advice posters obtained and displayed	ST	22/05/20
	Everyone else in their household must self-isolate for 14 days.  If anyone else in the household starts displaying symptoms, the person with the new symptoms must self-isolate for 7 days. This is regardless of where they are in the 14-day isolation period.		Regular contact will be maintained with self-isolating employees	ST	22/05/20

Visitors Visitors to the office should be asked observe the same procedures on hand washing, sanitising & social distancing as office staff.  Demarcation area in reception to be created using tape on the floor. Clear signage should be displayed in the reception area and on the office door.	All visitors to use hand sanitiser upon arrival and stand 2m away from reception desk as marked on the floor.  Only one person in office reception at a time.  Consider not allowing visitors in reception – welcome to view display buildings but enquiries and orders by telephone and email only.  Wipe down door handles and seats after customer use.	Hand sanitiser and dispenser obtained and installed. Information notices posted. Tape used as demarcation in sales office	ST ST	22/05/20 22/05/20 22/05/20
Mental Health Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help Reference - https://www.mind.org.uk/inform ation-support/coronavirus-and- your-wellbeing/	Regular communication of mental health information and open door policy for those who need additional support.	Antibacterial wipes obtained and distributed  Training given	ST/PW	22/05/20

## **PASSMORES**

## **Health and Safety Risk Assessment**

RA Ref: CORONAVIRUS Location: TRAVELLING TO AND WORKING AT CUSTOMER'S PREMISES

Task/Function: Safety of staff and visitors Persons at Risk: Site staff and customers

Risk Assessor: Simon Taylor Date: 07 May, 2020

Reviewed: 22 May, 2020

What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action taken	By whom	By when
Spread of Covid-19 Coronavirus	- Site staff - Customers - Other contractors - Anyone else who physically comes in	Travelling to and from site  Use Knight Road toilet and washroom before leaving for site. Wash hands thoroughly and dry using dispessable.	Site staff to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. If it is not possible to wash hands whilst on site then use hand sanitiser	Information posters obtained and displayed	ST/WR	22/05/20
	contact with site staff	dry using disposable towels.  If possible, do not share vehicles.  Vehicles to be cleaned regularly.	which will be provided in lorries. Also remind staff to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be provided in lorries.	Antibacterial handwash purchased and made available	ST/WR	22/05/20
		<ul> <li>Avoid stopping other than to use WC facilities or take mandatory rest period.</li> <li>Telephone customer</li> </ul>	If delivery vehicles have to be shared, maximum 2 persons in a 3 seater cab. Passenger to sit as far away from driver as possible. If possible, drive with windows open for maximum ventilation. Allocate a lorry to each erection	Tissues purchased and made available  Erectors organised into	ST/WR	22/05/20
		<ul> <li>15 – 30 minutes prior to arrival with ETA.</li> <li>See hand washing guidance.</li> <li><a href="https://www.nhs.uk/live-well/healthy-">https://www.nhs.uk/live-well/healthy-</a></li> </ul>	team.  Rigorous checks will be carried out by managers to ensure that the necessary procedures are being followed.	teams of 2 and allocated to a single vehicle	WR	22/05/20
		body/best-way-to- wash-your-hands/	Site staff should observe the same hygiene procedures as factory staff before leaving for site in the morning and upon their return.	sheet in each lorry and site staff trained	WR/PW	22/05/20

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	Cleaning Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as door handles, steering wheels and switches using appropriate cleaning products and methods.  Arrival on Site	Antiseptic wipes to be provided in all lorries.  Steering wheel, door handles, handbrake, gear lever and switches to be wiped down before leaving in the morning and when leaving site. Dispose of used wipes responsibly.  It may be necessary to deep clean any vehicles used visited by a member of staff who subsequently displays symptoms of Covid-19.	Antibacterial wipes purchased and distributed  General cleaning materials available at factory	ST/WR	22/05/20
	Telephone customer upon arrival. Avoid touching doorbells or doors. Lead erector should explain procedures by telephone and ask customer to confirm	Office should write to customers in advance asking them to confirm that they are not selfisolating and to provide advice regarding social distancing.	Advance notification letter and notes	ST/Office	22/05/20
	access arrangements and directions to the foundation.	Discuss site problems with customer by telephone if possible. If it is essential to discuss issues face to face e.g. to demonstrate base deficiencies, ensure 2m distancing is observed.	Erectors notes modified. Training given	ST/Office WR/PW	22/05/20 26/05/20
	Social Distancing Social Distancing - Reducing the number of persons in any work area to comply with the 2-metre (6.5 foot) gap recommended by the Public Health Agency	Staff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it.  Management checks to ensure this is adhered to.	Information posters obtained and displayed	ST/WR	22/05/20
	https://www.gov.uk/governmen t/publications/staying-alert- and-safe-social-distancingT Taking steps to review work schedules including start & finish times/shift patterns,to reduce number of workers on	On site it is not possible to provide lines of demarcation therefore site staff must observe and self-police 2m social distancing rule at all times. If a task cannot be carried out whilst observing the 2m rule then an alternative method must be adopted.	Erectors notes modified Training given	ST/Office WR/PW	22/05/20
	site at any one time. Also relocating workers to other tasks.  Redesigning processes to ensure social distancing in place.	Team working is often unavoidable on site therefore teams should be limited to the smallest practical number and kept in the same grouping.  No social gathering in the work area – wait until break times and then keep 2m apart.			

Welfare facilities Under H&S law companies are required to make welfare facilities available to employees whilst on established construction sites. However since we are often on site for only a few hours this is treated as a "transient" site and there are no formal guidelines. We are therefore usually dependent on the customer allowing our site staff to use their facilities.	Check with customer before delivery whether WC and handwash facilities are available. If there is no alternative, ask the customer if it possible to use their WC and washbasin. If the customer is happy for this to happen, site staff may use customer facilities provided:  • Door handles, taps, WC flush handle and seat are wiped down with antiseptic wipes before and after use.  • No one in the house is self-isolating, has COVID-19 symptoms or is in a vulnerable group.	Advance notification letter and notes to be sent to customers  Training given to site staff	ST/Office WR/PW	22/05/20
PPE (Face masks) Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours	Explore portable (caravan) type WC as a last resort alternative. Antiseptic wipes and sanitising gel to be used as alternative to handwashing.  Not generally required for site work but where a face mask is a requirement for risks associated with the work face fit testing will be undertaken as specified in the Knight Road factory Risk Assessment.	Explore alternatives  Face fit testing has already been carried out	ST/WR	Ongoing
Prior to departure from site Telephone customer upon completion and ask them to inspect building whilst maintaining social distancing.  Do not ask customer to approach and sign delivery paperwork.	Office to consider alternative methods for obtaining POD/customer statement of satisfaction. Maybe send copy of order to customer by post with delivery notification letter. Customer to sign and leave in envelope (with cheque if appropriate) for site staff to collect before departure.	Initially no POD required. Explore alternatives	ST/Office	Ongoing
Wipe down hand tools, lorry door handles, steering wheel, handbrake, steering wheel and switches before leaving site.		Training given to site staff	WR/PW	26/05/20

Symptoms of Covid-19 If anyone becomes unwell with a new continuous cough or a high temperature in the workplace they will be sent home and advised to follow the stay at home guidance.  Managers will maintain regular contact with staff members during this time.  If the unwell person lives alone, they must selfisolate for 7 days. If they live with others and is the first to have symptoms, they must selfisolate for 7 days.  Everyone else in their household must selfisolate for 14 days.  If anyone else in the household starts displaying symptoms, the person with the new symptoms must selfisolate for 7 days. This is regardless of where they are in the 14-day isolation period.	Consider taking temperature of all staff upon arrival using a non-contact thermometer. Those recording temperature of 38.0°c to be re-tested after 10 minutes. Those recording temperature of 38.0°c on 2 <sup>nd</sup> occasion to be sent home to self-isolate.  Staff will be regularly updated and reassured in a fast changing situation.  Managers will offer support to staff who are affected by Coronavirus or who have a family member affected.	Non-contact thermometers purchased – to be used on all staff upon arrival  Advice posters obtained and displayed  Regular contact will be maintained with self-isolating employees	ST/WR ST/WR	22/05/20
Mental Health  Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help Reference - https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/	Regular communication of mental health information and open door policy for those who need additional support.	Training given	WR/PW	26/05/20